

WORLDCOM, INC.

COMMONWEALTH OF MASSACHUSETTS

D.T.E. 99-271

Respondent: Karen Kinard

Position: Senior Staff Member,

National Carrier Policy and Planning

REQUEST: Department of Telecommunications and Energy, Record Requests

DATED: August 3, 2000

ITEM: DTE-WCOM-1 [Checklist item # 1] See WorldCom Supplemental Declaration of Lichtenberg, Kinard and Drake at ¶ 41: Provide documentation of the provisioning delays experienced by WorldCom in Massachusetts that are the result of BA-MA's shortage of switch hook capacity.

REPLY: WorldCom's provisioning personnel maintain records predominantly with regard to currently pending orders, although the problem of sporadic shortages of BA switch hooks has been an ongoing one. Attached is documentation of current Massachusetts orders delayed by a lack of switch hooks (attachment A), as well as examples of current orders affected by other BA-MA facilities shortages (attachment B). Attached is also documentation of a current delay in Providence, RI, occasioned by a lack of switch hooks (attachment C).

<u>WHO ORDER</u>	<u>BELONGS TO</u>	<u>CITY</u>	<u>WCOM PROVISIONER</u>	<u>BELL PON #</u>	<u>WCOM ORDER #</u>	<u>QUANTITY OF</u>	<u>T1'S</u>	<u>DATE ORDER SENT</u>	<u>COMMENTS</u>
BST-531	BST02	Dave Panacchia 630-203-7179 or Nicole Butler 630-203-7178	BST-A13500006		I21023	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500007		I20981	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500008		I21025	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500009		I21030	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500010		I21033	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500011		I21039	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500012		I21043	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500013		I21045	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500014		I21048	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500015		I21061	2		6/13/2000	Sent new TGSR ON 6/13/00
			BST-A13500016		I21050	2		6/13/2000	Sent new TGSR ON 6/13/00
								7/11/2000	Checking with traffic on priority.
								25-Jul	No Brockton facilites until 10/3.
	BST03			236366	a221178	4 ds3's		7/11/2000	order put on hold due to Bell being out of dacs ports (hooks) estimated time for dacs expansion is 10/10/00. This is not a FOC date.